

Dr. Jeanne Farrington, CPT
1657 Fairorchard Avenue
San Jose, California 95125

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Tish O'Reilly
Pacific Mountain Horticulture
NewGarden Nursery & Landscaping
2440 Mattison Lane
Santa Cruz, CA 95062

Dear Tish:

I've been meaning to write to you to say what a great job you have done on my landscaping. When we first started this project, I talked with several landscaping companies, and I selected yours because I knew that you would understand what I wanted, despite my personal lack of landscaping savvy, and because of your creative approach to doing the work over time.

I wanted my small front yard to look a bit like a tiny forest, and I wanted to set it apart from my neighbor's yard. You made this happen, using my existing redwood trees and installing a split-rail fence, with plantings, between my yard and the yard next door. The irises, some of which are descended from 50-year-old plantings by the original owners, and the other flowers you installed look great and bloom in stages throughout most of the year.

After the original installation, many of my neighbors stopped by to say how much they liked my yard.

Having had work crews here for various projects over the years, I can say that your crew stands out as exceptionally courteous and easy to have around. They smile so often that we refer to them as "the happy gardeners." They are quiet, too, which is important, since we work at home. They don't disturb us or our neighbors. Plus, they clean up after themselves every time they are here. (Of course, they *should* do these things, but sadly, this is not always the case with workers from other companies.)

I'm so happy that I found you and your Pacific Mountain Horticulture crew. Thank you so much for making my yard such a pleasant spot to be.

Sincerely,

Jeanne Farrington